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Mobile Connect User Manual

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1 Introduction to Mobile Connect

With Mobile Connect, you can easily:

- Access the Internet
- Send or receive text messages
- Manage contacts

Launching Mobile Connect

To launch the Mobile Partner, double-click the shortcut icon  of the Mobile Partner on the desktop.

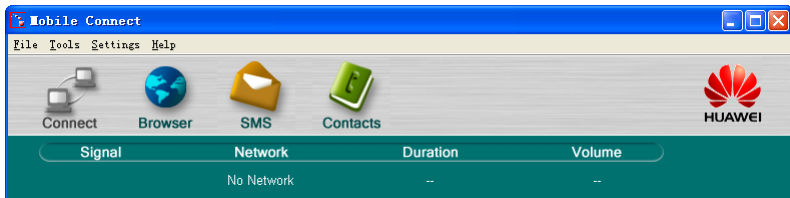
Note:

- If you are required to enter the Personal Identification Number (PIN) code, enter the correct one and click **OK**. If you fail to enter the correct PIN or PIN Unblocking Key (PUK) code, the network-related functions are unavailable.
- Contact your service provider for whether a Subscriber Identity Module (SIM)/ UMTS Service Identity Module (USIM) card is needed.
- The SIM/ USIM card is supplied by the service provider. For details, contact your service provider.

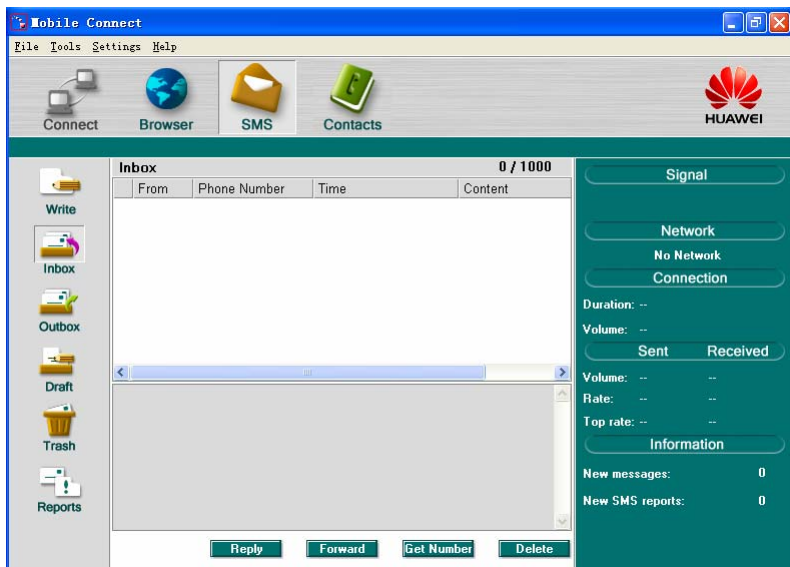
Introduction to the Home Screen

Overview of the Home Screen

After Mobile Connect is launched, the home screen is displayed as follows:



You can maximize the screen.



Icons and Shortcut Keys

The following table lists the icons and corresponding shortcut keys of Mobile Connect.

Icon/Shortcut Key	Description
 /  / F2	Connect to/Disconnect from the network.
 / F3	Launch the IE.
 / F5	Display the SMS interface.
 / F6	Display the Contacts interface.

Status Information

The status information shown on the right panel varies with the ongoing service. The following two tables list the status information and description.

When the screen is in the minimized status:

Status Information	Description
Signal	The network type and signal strength. The more the bars are, the stronger the signal strength is.
Network	Service provider information.
Duration	The duration of the current data connection.
Volume	The volume of the current data connection.

When the screen is in the maximized status:

Status Information	Description
Signal	The network type and the signal strength.
Network	Service provider information.
Connection	The current connection information: • Duration • Volume
Sent Received	• Sent volume, rate, and the top rate • Received volume, rate, and the top rate
Information	• New messages: The number of new messages. If there is a new message, the number blinks. • New SMS reports: The number of new message reports. If there is a new message report, the number blinks.

2 Internet Service

After setting the network and connection profiles, you can access the network through the Mobile Connect.

Network Connection Settings

Creating a Profile

Select **Settings > Network Connection Settings....** Then do the following:

Step	Procedure
1	Click New .
2	Enter the profile name.
3	Enter the APN, IP, authentication, DNS, WINS, and authentication protocol.
4	Click Save .

Note:

For details of network connection settings, consult your service provider.

Deleting a Profile

Select **Settings > Network Connection Settings....** Then, do the following:

Step	Operation
1	In the Choose Profile Name field, select the profile.
2	Click Remove > OK .

Modifying a Profile

Select **Settings > Network Connection Settings....** Then, do the following:

Step	Operation
1	In the Choose Profile Name field, select the profile.
2	Click Modify .
3	Modify the profile.
4	Click Save .

Accessing the Internet

You can access the Internet through a 3G or GPRS connection. Select **Settings > Network Connection Settings....** Then do the following:

Step	Operation
1	In the Choose Profile Name field, select the profile and click OK .
2	Click  to establish the 3G connection or the GPRS connection.
3	After a prompt is displayed indicating that the connection is established, click  or launch the browser of the operating system. Then you can access the Internet.
4	Click  to disconnect the connection.

When the connection is established, details of the network connection are displayed as follows:

- The current connection duration
- The data volume of the current connection
- The volume, rate and the top rate of the sent and received data

Volume Statistic

You can view the details of the volume statistic.

Select **Tools > Volume Statistic...** to view:

- **Last Volume Statistic:** the volume of the last connection, including the sent volume, the received volume, and the duration
- **Total Volume Statistic:** the volume of all connections, including the sent volume, the received volume, and the duration
- **Last Reset Time:** the last reset time
- **Reset:** Click it to reset

Note:

- The volume statistic is for your reference only.
- If you do not perform the reset operation, the last reset time is null.

3

SMS

Mobile Connect supports SMS services. You can save up to 1000 messages.

You can create, edit, send, reply, forward, and delete messages. You can import or export messages. You can also set the SMS functions.

Creating a Message



Click  or select **Tools > SMS**, the **SMS** interface is displayed.

Step	Operation
1	Click Write , and the Write interface is displayed.
2	Enter the phone number by one of the following ways: • Enter the phone number: In the Contacts field, enter the phone number and use the semicolon to separate phone numbers. • Select the contact: Click Contacts. Select one or more contacts and click OK. In the pop-up dialog box, select the phone numbers and click OK. To select several contacts, select the Apply to all items check box to simplify the procedures.
3	Write the message. On the upper right corner of the interface, the number of remaining characters and the number of the message is split are displayed.
4	• Click Send to send the message. After the message is sent, it is auto saved to the Outbox. If the sending fails, a prompt is displayed asking whether to send it again. If you cancel the sending, the message is auto saved to the Outbox. • Click Save to save the message to the Draft. • Click Clear to clear the phone number and the message.

Note:

- To select several contacts, press and hold the Shift key or the Ctrl key.
- Mobile Connect supports the group sending function. You can send a message to up to 20 phone numbers.
- Each message can contain 160 English letters. If a message contains more than 160 English letters, it is split into several messages and sent one by one.
- You can follow the above-mentioned two ways to enter the phone number as the message recipient.

Inbox

The Inbox stores received messages. It can store up to 1,000 messages.

- If the Inbox is full and there is a new message, the oldest message is auto moved to the Trash.
- If there is an unread message, the number is displayed on the right panel of the home screen.

On the **SMS** interface, click **Inbox** to access the Inbox.

Viewing a Message

You can view a message in the Inbox.

Step	Operation
1	 Click  or select Tools > SMS . The SMS interface is displayed.
2	Click Inbox to access the Inbox. Double-click the message to view details.

There are two types of icons in the Inbox:

- : Unread messages
- : Read messages

You can view a message upon its arrival.

If there is a new message, you can hear an alert tone or view an alert window. For details, refer to "System Settings".

With the alert tone function enabled:

If there is a new message, you can hear the alert tone.

Step	Operation
1	Click  or select Tools > SMS . The SMS interface is displayed.
2	Click Inbox to access the Inbox. Double-click the message to view details.

With the alert window function enabled:

If there is a new message, you can see the alert window.

Click...	To...
View	View details of the message.
Close	Close the alert window.

Replying to a Message

You can reply to a message in the Inbox.

Step	Operation
1	Select or double-click the message to view details. Then click Reply .
2	The phone number of the sender is displayed in the Contacts field. You can edit the phone number.
3	Write the message.
4	Click Send .

Forwarding a Message

You can forward a received message.

Step	Operation
1	Select or double-click the message to view details. Then click Forward .
2	Enter the phone number of the recipient, or click Contacts to select the contact.
3	Details of the message are displayed in the text box. You can edit it.
4	Click Send .

Deleting a Message

You can delete a received message.

Step	Operation
1	• Select one or more messages. • Double-click the message to view details.
2	Click Delete . The message is moved to the Trash.

Saving a Phone Number

You can save the phone number of a received message as a contact.

Step	Operation
1	Select or double-click the message to view details and click Get Number .
2	The New interface is displayed and the phone number of the message is displayed in the Mobile Number field.
3	Enter the information of the phone number.
4	Click Save .

Exporting a Message

You can export received messages to a file. The file must be .txt or .csv files.

Step	Operation
1	Select one or more messages.
2	Right-click the window and select Export to file .
3	Select the path and enter the file name.
4	Click Save .

Locking/Unlocking a Message

To avoid unintentional deletion, you can lock a message in the Inbox. In addition, you can unlock a message.

Step	Operation
1	Select one or more messages.
2	Right-click the window and select Lock or Unlock .

Note:

A locked message is marked by .

Outbox

The Outbox stores sent messages. The Outbox can store up to 1,000 messages. If the Outbox is full and there is a new message, the oldest message is auto moved to the Trash.

On the **SMS** interface, click **Outbox** to access the Outbox.

Viewing a Message

You can view a message in the Outbox.

Step	Operation
1	You can view all the messages in the Outbox.
2	Double-click the message to view details.

Sending a Message

In the Outbox, you can send a message.

Step	Operation
1	- Select or double-click the message to view details. Then click Send. - You can send a message to several recipients each time. Select several messages and click Send.
2	The phone number of the recipient is displayed in the Contacts field. You can edit the phone number.
3	Write the message.
4	Click Send .

Forwarding a Message

In the Outbox, you can forward a sent message.

Step	Operation
1	Select or double-click the message to view details. Then click Forward .
2	Enter the phone number of the recipient in the Contacts field, or click Contacts to select the contact.
3	Details of the message are displayed. You can edit the message.
4	Click Send .

Deleting a Message

You can delete a message.

Step	Operation
1	• Select one or more messages and click Delete. • Double-click the message to view details and click Delete.
2	The message is moved to the Trash.

Saving a Phone Number

You can save the phone number of a sent message as a contact.

Step	Operation
1	Select or double-click the message to view details and click Get Number .
2	The New interface is displayed and the phone number of the message is displayed in the Mobile Number field.
3	Enter the information of the phone number.
4	Click Save .

Exporting a Message

You can export sent messages to a file. The file must be .txt or .csv files.

Step	Operation
1	Select one or more messages.
2	Right-click the window and select Export to file .
3	Select the path and enter the file name.
4	Click Save .

Locking/Unlocking a Message

To avoid unintentional deletion, you can lock a message in the Outbox. In addition, you can unlock a message.

Step	Operation
1	Select one or more messages.
2	Right-click the window and select Lock or Unlock .

Note:

A locked message is marked by .

Draft

You can save a message as a draft. The Draft can store up to 1,000 messages. If you save a message as a draft, only the content of the message is saved.

On the **SMS** interface, click **Draft**.

Editing a Message

You can edit a draft.

Step	Operation
1	- Select the draft and click Edit. - Double-click the draft.
2	On the Write interface, edit the draft and click Send , Save , or Clear .

Deleting a Message

You can delete a draft.

Step	Operation
1	Select one or more drafts and click Delete .
2	The draft is moved to the Trash.
3	Click Save .

Trash

The Trash stores messages removed from the Inbox, Outbox, and Draft. The Trash can store up to 1,000 messages.

If the Trash is full and there is a new message, the oldest message is auto deleted.

On the **SMS** interface, click **Trash**.

Restoring a Message

You can restore a message.

Step	Operation
1	Select one or more messages and click Restore .
2	The message is restored.

Deleting a Message

If you delete a message from the Trash, it is permanently deleted.

Step	Operation
1	Select one or more messages and click Delete .
2	Click OK .

Exporting a Message

You can export messages to a file. The file must be .txt and .csv files.

Step	Operation
1	Select one or more messages.
2	Right-click the window and select Export to file .
3	Select the path and enter the file name.
4	Click Save .

Reports

The Reports can store up to 1,000 delivery reports. If the Reports is full and there is a new report, the oldest report is auto deleted.

On the **SMS** interface, click **Reports**.

Deleting a Report

You can delete reports as follows.

Step	Operation
1	Select one or more reports and click Delete .
2	Click OK .

Exporting a Report

You can export reports to a file. The file must be .txt or .csv files.

Step	Operation
1	Select one or more reports.
2	Right-click the window and select Export to file .
3	Select the path and enter the file name.
4	Click Save .

Message Import Management

You can import messages to Mobile Connect from the USIM/SIM card.

Step	Operation
1	Select File > Import Message from USIM/SIM Card....
2	Messages are imported to the Inbox, Outbox, or Draft of Mobile Connect respectively.

SMS Settings

Select **Settings > SMS Settings** and the **SMS settings** interface is displayed.

Option	Description
Reports	You can enable or disable this function. With the function enabled, if you send a message successfully, you can receive a delivery report.
Use same SMS centre for reply	Set the recipient to use the same SMS center number to reply the message.
SMS Bearer Domain	Set the bearer domain of sending a message. • Circuit Switched (CS): messages are sent through the CS domain. • Packet Switched (PS): messages are sent through the PS domain.
Validity	Set the validity period for a message saved in the SMS center.
SMC Number	The SMS center number is supplied with the USIM/SIM card. After you insert the USIM/SIM card, the field is auto filled. If the field is null or you delete the number unconsciously, contact your service provider to retrieve the number.

Note:

If there is no capacity for delivery reports in the USIM/SIM card, the request status report function is invalid, contact your service provider for details.

4

Contacts

Mobile Connect can save up to 1,000 contacts.

You can create, modify, or delete contacts. You can send a message or make a call to the contact. You can also import or export contacts.

Managing Contacts



Click  or select **Tools > Contacts**. The **Contacts** interface is displayed.

Creating a Contact

Do the following:

Step	Operation
1	Click New .
2	Enter the content in the Name , Mobile Number , Home Number , Office Number , E-mail , and/or Comments fields.
3	Click Save .

Modifying a Contact

Do the following:

Step	Operation
1	Select or double-click the contact and click Edit .
2	Modify the contact.
3	Click Save .

Deleting a Contact

Do the following:

Step	Operation
1	Select one or more contacts. Then click Delete .
2	Click OK .

Sending a Message

You can send a message to a contact. Do the following:

Step	Operation
1	Select one or more contacts.
2	Click Send . Mobile Connect retrieves the phone number and the Write interface is displayed.
3	The phone number is displayed in the Contacts field. Write the message and click Send .

Searching for a Contact

You can search for a contact. Do the following:

Step	Operation
1	Click Search .
2	• Select a field item such as Name, Mobile, Family, Office or E-mail from the dropdown list in the Condition area. • Enter the content in the Value text box. • Select Match Whole Word Only and/or Match Case in the Matching Type field.
3	Click Search Now to start searching.
4	Click Stop Search to stop searching.

Importing/Exporting Contacts

Importing a Contact

You can import contacts to Mobile Connect from the USIM/SIM card or a file.

Importing a Contact from a File

You can import contacts to Mobile Connect from a file. The file must be .txt or .csv files.

Step	Operation
1	Select File > Import Contacts > From File .
2	In the Open dialog box, select the file.
3	Click Open to import the file to Mobile Connect.

Importing a Contact from the USIM/SIM Card

You can import contacts to Mobile Connect from the USIM/SIM card.

Step	Operation
1	Select File > Import Contacts > From USIM/SIM Card .
2	• Move Import: Contacts in the USIM/SIM card are deleted. • Copy Import: Contacts in the USIM/SIM card are retained.
3	Click OK . Then select Mobile , Home or Office and set whether to apply the operations to all items. Then click OK .
4	After the importing completes, a prompt is displayed to indicate the result.

Exporting a Contact

You can export contacts from Mobile Connect to the USIM/SIM card or a file.

Exporting a Contact to a File

Do the following:

Step	Operation
1	Select File > Export Contacts > To File . Click OK in the pop-up dialog box.
2	In the Save as dialog box, enter the file name with .csv as its extension.
3	Click Save .

Exporting a Contact to the USIM/SIM Card

Do the following:

Step	Operation
1	Select one or more contacts.
2	Select File > Export Contacts > To USIM/SIM Card .
3	Click OK .
4	After the exporting completes, a prompt is displayed to indicate the result.

Note:

- If you do not select a contact, the function is unavailable.
- The number of contacts that can be saved is determined by the capacity of the USIM/SIM card.
- If the contacts you are exporting exceed the USIM/SIM card capacity, Mobile Connect auto stops the operation.

5

Settings and Information Query

Selecting the Network

Your terminal supports manual or auto search of the network. To set the search mode, select **Settings > Choose Network** and select either of the following options:

- **Auto:** The terminal auto searches for a network and registers to the network.
- **Manual:** You can manually search for networks and select a network for the terminal to register.

Selecting the Connection Type

Select **Settings > Choose Connection Type** to set the connect type.

Option	Description
GPRS Preferred	If possible, The terminal selects the GPRS network.
3G Preferred	If possible, The terminal selects the 3G network.
GPRS Only	The terminal selects the GPRS network only.
3G Only	The terminal selects the 3G network only.

Selecting the Band

You can set the working band for your terminal. After setting, The terminal can work only in the preset working band.

Select **Settings > Band Selection**. Then you can select **All Band**, **GSM900/1800/WCDMA2100** or **GSM1900**.

Managing the PIN Code

The PIN code can protect the USIM/SIM card from unauthorized use. The PIN code is supplied with the USIM/SIM card. You can change your PIN code .Also you can set whether to enter the PIN code when the terminal starts up.

Modifying the PIN Code

You can modify the PIN code. Do the following:

Step	Operation
1	Select Settings > Modify PIN Code .
2	Enter the current PIN code and the new PIN code, and then enter the new code again to confirm it.
3	Click OK .

Validating the PIN Code

After launching Mobile Connect, you can still use the PIN code validation function. Do the following:

Step	Operation
1	Select Settings > PIN Code Protection .
2	Select Validate to enable the PIN code validation function. For details, refer to the descriptions on page 1.

PIN Code Protection

You can enable or disable the PIN code when the Mobile Connect starts up.

Step	Operation
1	Select Settings > PIN Code Protection .
2	Select Enable or Disable . Enter the PIN code. • Enable: You need to enter the PIN code when the Mobile Connect starts up. • Disable: You don't need to enter the PIN code when the Mobile Connect starts up.

System Settings

The system settings include the startup mode of Mobile Connect, the alert mode for messages, and the standby/hibernate mode of the PC and so on.

Select **Settings > Options**.

Setting Startup

.Click the **Startup** tab to set the following items

Option	Description
Launch application on Windows start up	Mobile Connect is launched along with the Windows.
Start main window minimized	The Mobile Connect window is minimized on startup.
Check the unread message(s) while starting	On launching, Mobile Connect checks the unread messages in the USIM/SIM card and the terminal.

Note:

Click **Default** to restore the settings to the default values, namely, only the **Check the unread message(s) while starting** check box is selected.

Setting SMS Alerts Function

Select the **SMS Alerts** tab to set the following items.

Option	Description
Alert window	Select the Alert window check box. If there is a new message, the alert window is displayed. You can: • Click View to view details. • Click Close to close the alert window.
Alert tone	After you select a sound file, if there is a new message, the sound file is played. • Click Browse to select the sound file. • Click Play to pre-listen to the sound file.

Note:

- The SMS sound files must be *.wav or *.mid files.
- If you click **Default**, all the items in the **Prompts** tab are restored to the default values. That is, both the **Alert window** check box and the **Alert tone** check box are selected.

Setting the Standby/Hibernate Mode

Click the **Standby/Hibernate** tab to set the following items.

Option	Description
Prevent Standby/Hibernate	Prevent the PC from turning to the standby or hibernate mode.
Allow Standby/Hibernate	Allow the computer to turn to the standby or hibernate mode.

Note:

If you click **Default**, the standby/hibernate status recovers to its default value, that is, allow standby or hibernate.

Diagnostic

You can inquire the terminal and the USIM/SIM card.

Select **Tools > Diagnostics**:

- Messages in USIM/SIM Card: The format is "XX/YY". XX indicates the number of messages, and YY indicates the capacity of the USIM/SIM card.
- Contacts in USIM/SIM Card: The format is "XX/YY". XX indicates the number of contacts, and YY indicates the capacity of the USIM/SIM card.
- IMEI Number: the IMEI number of the terminal.
- API Version: the API version.
- Firmware Version: the board software version of the terminal.
- Hardware Version: the hardware version of the terminal.

6

FAQs

What to do if the terminal fails to connect to the Internet?

1. Make sure that the terminal is in the service area and the network signal is normal.
2. Make sure you have subscribed to the wireless access service. For details, consult your service provider.
3. If you have subscribed to the wireless access service, refer to "Internet Service" to configure the network settings.

Only part of the message is displayed after I use the "Paste" function to edit it. Why?

A text message can contain up to 1,000 characters. If the size of the pasted part exceeds the limit, the exceeding part is auto deleted.

When there is a new message, no alert window is displayed. Why?

Make sure that you have enabled the alert window function.

Select **Settings > Options**. Then select the **Prompt** tab and select the **Display alerts when a message is received** check box in **Message Alerts Settings**.

I cannot paste the phone number. Why?

Only "0123456789#*+" is valid. Make sure that all digits of the phone number are valid.

7

Technical Support

Huawei Technologies Co.,Ltd. Provides customers with comprehensive technical support and service. For any assistance, please contact our local office or company headquarters.

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8

Acronyms and Abbreviations

A

APN Access Point Name

C

CPU Central Processing Unit

CS Circuit Switched

D

DNS Domain Name Server

G

GPRS General Packet Radio Service

GSM Global System for Mobile communications

P

PS Packet Switched

PIN Personal Identification Number

PUK PIN Unblocking Key

S

SIM Subscriber Identity Module

U

USIM UMTS Service Identity Module

W

WCDMA Wideband Code Division Multiple Access

WINS Windows Internet Name Service